



VON SMILE Program

Seniors Managing Independent Living Easily

Our Program:

The SMILE program makes it possible for frail elderly seniors, who are at risk of loss of independence, to remain in their own homes. The SMILE program provides access to services for frail elderly seniors (and their caregivers).

Services: Funded & Service Navigation

- Housekeeping • Laundry • Meals • Respite • Seasonal Outdoor Chores
- Shopping • Transportation • Security Checks • Foot Care • Blood Work

Who is Eligible:

To be eligible, the senior will:

1. Be 75 years of age or older.
2. Be at risk of admission to hospital or a Long Term Care Home.
3. Require assistance with multiple household tasks and activities due to either a functional or cognitive impairment.

Financial Assessment:

Annual income will be assessed to be determined eligible for funded services. If the income is above the threshold of \$34,999 for an individual and \$49,999 for a couple, SMILE will provide service navigation; however, financial assistance will not be available to purchase services.

Choice:

The SMILE program offers seniors options in managing their own care. Seniors may choose who will provide their services and when.

Service Providers:

Service Providers are not employed by the VON SMILE program. Service Providers must provide a Police Record Check including a Vulnerable Sector Check.

To reduce barriers to accessing services no matter where they live in the region, SMILE clients may select providers or services such as the following:

- A traditional community support services provider.
- A recognized business providing services related to community support services. (cleaning or laundry service)
- A non-traditional provider, individual, or other group.

There may be times when you or your family/caregivers need help finding information or voicing a concern relating to the VON SMILE Program. If you have any questions, feedback, or concerns to share, please contact 1-888-866-6647.

www.SMILEProgram.ca • 1-888-866-6647

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